

PATENT
POU920030115US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
CHRISTOPHER R. VINCENT) Group Art Unit: 2168
Serial No.: 10/680,282)
Confirmation No.: 7369) Examiner: C. Ly
Filed: October 7, 2003)
For: WEB BROWSER CONTROL FOR)
CUSTOMER SUPPORT)

)

AMENDMENT AFTER FINAL
UNDER 37 C.F.R. § 1.116

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

In response to the Office Action dated September 19, 2008, in connection with the above-identified application, please enter and consider the following amendment and remarks. An extension of time is hereby requested to extend the due date for this response to March 19, 2009.

I hereby certify that this correspondence is
being electronically transmitted to the United
States Patent and Trademark Office on 3/19/09.
Date

Stephen Bongini
Applicant, Assignee, or Representative
/Stephen Bongini/
Signature